

Cloud transformation project delivers flexibility, agility and security for Hampshire's largest mental health charity.



6 months

to radically overhaul and transform the IT environment.

24/7/365

managed IT support from QuoStar deals with every eventuality.

11 sites

to which QuoStar deployed a new wireless network.

OVERVIEW

Solent Mind is the largest mental health charity in Hampshire and one of the largest in the country, with a mission purpose of supporting everyone to develop positive mental wellbeing, live well and thrive.

Recent rapid growth meant that its IT infrastructure could no longer support the transformation and expansion the organisation needed. The head of IT and board demanded change, and fast.

CHALLENGE

Solent Mind's ageing IT platform was unnecessarily complex, over-engineered and inefficient. It placed extra strain on the in-house IT team and restricted its organisational agility. The charity needed a technology refresh to help manage its technical debt, improve security, and enhance the user experience in a controlled manner.

SOLUTION

QuoStar began by running audits, workshops and discovery sessions to understand Solent Mind's operations, requirements and IT environment. This helped to ensure no nasty surprises further down the line, and cemented a solid partnership with the client, based on mutual trust.

The next stage was to draw up technical and service designs. This provided the foundation on which to build a full, rolling transformation programme overseen by an experienced QuoStar project and programme manager.

Over the next 12 months, QuoStar lifted-and-shifted Solent Mind's legacy cloud environment onto a QuoStar private cloud platform, and helped to build a modern workplace for the charity by migrating legacy apps to SaaS versions.

QuoStar also deployed Microsoft Intune for endpoint management, and replaced legacy laptops and workstations, designed and developed a new SharePoint-based intranet, and helped Solent Mind attain Cyber Essentials certification. The organisation was also onboarded onto a QuoStar 24/7/365 managed IT service for ongoing support.



QuoStar has revolutionised our IT approach, including strategy, systems, platforms, security and service. They've become more than a service provider; they are a trusted partner. This partnership between Solent Mind and QuoStar allows us to adapt and evolve more quickly, leading to improved services and outcomes for our users.

Robert Wayman, FEE & IT Director



Outcome Assured™

Robust security and lower costs

Solent Mind's new network capabilities and Cyber Essentials certification, aligned with QuoStar's risk management programme, enhanced security and keeps costs down.

Flexibility, scalability and agility

An evergreen, multi-cloud IT platform future-proofs the organisation—with a focus on reliability, and no surprises on performance or cost.

Happier, more productive employees

Solent Mind's IT team are freed from day-to-day operations to focus on business improvement and transformation projects, while their colleagues have a friendly, capable partner to turn to for 24/7 IT support.



Discover more at quostar.com

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